

## **ANNEX A**

### **ABOUT SYNAPXE (新联科技)**



*Synapxe*<sup>1</sup> ('sy-naps') is the national HealthTech agency *inspiring tomorrow's health*. The nexus of HealthTech, we connect people and systems to power a healthier Singapore. Together with partners, we create intelligent technological solutions to improve the health of millions of people every day, everywhere.

The intentional spelling of "Synapxe" with an "x" represents the multiplier effect, signifying how we accelerate the next generation of health innovations that lead to a significant leap forward with exponential outcomes.

#### **Our logo symbol**



The Synapxe symbol is a cogent representation of our future-forward perspective and a vibrant rendition of optimism for the future. The "horizon glow" signifies new frontiers and new horizons, drawing us in to reimagine a world where tomorrow's health advancements become a reality today.

#### **Our Work**

Our HealthTech agency was formed in July 2008 to pursue an integrated approach in IT implementation of public healthcare systems. Over the last 15 years, we have been the architect, developer, and implementer of IT solutions that have supported the operations of 46 public healthcare institutions including acute hospitals, specialty centres, and polyclinics, as well as some 1,400 partners such as government agencies, community hospitals, nursing homes, general practitioners, laboratories, and voluntary welfare organisations.

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<sup>1</sup> *Synapse is the gap between neurons in the brain where communication occurs through neurotransmitter release, acting like a connector to enable information to flow.*

Synapxe is now a 4,000-strong organisation that supports the work of more than 70,000 healthcare workers and manages more than 80,000 end-point devices in public healthcare. We manage about 600 health IT systems, many of which ensure 24x7 delivery of services across various care settings. The span of the systems is wide, and includes areas in electronic medical record, radiology, laboratory, pharmacy, registration and billing, financial aid, community care, telehealth and more. Every year, we deliver new projects or enhancements to improve population health as well as transform healthcare delivery. Collectively this has benefitted more than 14 million patient attendances annually.

## Our Roles

Synapxe's multifaceted roles in the Singapore HealthTech landscape:

- **National HealthTech Agency** – We partner and support MOH in realising national healthcare policies and outcomes, including the public healthcare IT masterplan and architecture, enabling technology innovation, and developing HealthTech professionals.
- **HealthTech Ecosystem Enabler** – We play a strategic role to digitally link PHIs, GPs, ILTC operators, community partners and individuals, enabling the shift towards Healthier SG.
- **Public HealthTech Partner** – We are the Strategic Partner of Choice supporting the technology needs of the public healthcare sector.
- **HealthTech Products/Solutions Firm** – We develop HealthTech products and solutions for the market, where it supports the objectives of MOH or public healthcare.

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